

Pets in the hotel

Your pet is important to us!

You are traveling with your friend.

Choose a pet-friendly hotel

You do not need to worry and miss them. In our place, you can relax together.

Welcome!

HP PARK PLAZA is a pet-friendly hotel

When planning to stay with your pet, remember:

- let us know at the booking stage that you are coming with your pet,
then (at your request), two bowls on a silicone pad and a towel for paws will be awaiting your pet in the room
- registering in the hotel with a pet will mean acceptance of the **rules regarding the pet's stay in the hotel**
- use a tag to announce the presence of your pet in the room (tag available in the room)

In order to determine a convenient cleaning time, please contact the reception. In this way, the staff will fulfil its responsibilities and your pet will not be exposed to contact with an eternal enemy – the vacuum cleaner 😊

- pets are not allowed in the restaurant
- you can use the green areas near the hotel
- the cost of a dog / cat staying in the hotel is PLN 40 / day.

PET STAY RULES

Hotel HP PARK PLAZA **** in Wroclaw accepts Guests together with their pets.

The inclusion of pets should be indicated when booking the stay.

The pet's stay in the hotel is charged according to the valid pricelist.

1. A pet's stay at the Hotel requires acceptance by the Hotel's management, which takes place when the accommodation is booked.
2. At the time of booking, please indicate the species / breed of the animal. The Hotel reserves the right to refuse to accept animals whose species / breeds are commonly regarded as dangerous or aggressive.
3. Only healthy animals, having valid health records (updated rabies vaccination and deworming are strictly required) shall be accepted in the Hotel.
4. The Hotel has the right to refuse to accept sick or recovering animals.
5. The pet's owner declares that the animal/s are healthy and do not cause any risk to other persons and animals.

6. Animals should stay in the guest rooms. **Outside of the room, they should be kept on a leash and remain under the control of the owner**, and in particular cases the hotel reserves the right to require that a muzzle be worn.
7. The owners should have their own bedding for their pet.
8. **As a part of staying with the pet in the hotel room, the owner will receive a set of accessories: two bowls and a towel for paws. The accessories are the hotel's property and are intended only for use by the pet in the hotel room.**
9. Using any hotel towels and bedclothes for the needs of animals, allowing animals in beds and on sofas, and pets satisfying natural needs in the rooms are not permitted.
10. If any bedclothes, mattress, carpet or other furnishings in the room in which the pet is staying is soiled (fur, mud) or damaged by the pet, the owner is obliged to cover the cost of the damage at a price specified by the Hotel's Management.
11. The pet's owner shall be financially liable for any damage to the hotel's property and the private property of other guests caused by the pet.
12. **If the pet is left on its own in the hotel room, please leave a tag on the door knob on the outside. Tags are available in the hotel room.**
13. **For safety reasons, cleaning of a room in which any pet stays is performed only in the presence of their owner or in the pet's absence from the hotel room. Please contact the reception to agree on a convenient time.**
14. If it turns out that a pet left in the room disturbs the stays of other guests, destroys the property of the hotel, or may pose a risk to itself or to other guests, the Hotel's Management will immediately contact the owner to resolve the problem. If contact is impossible, the hotel reserves the right to have its personnel enter the guest's room, with the potential assistance of relevant services, and transfer the pet to the nearest animal shelter. All costs connected with these actions will be covered by the pet's owner.
15. The animal's owner is responsible for abiding by the hotel's rules concerning the maintenance of quiet night hours in the hotel and not disturbing the peace of other guests.
16. Pests are not allowed in the hotel's restaurant or SPA.
17. The owner is obliged to clean the excrement left by the pet every time.
18. The owner states that he/she familiarized himself/herself with the rules regarding pet stays in the PARK PLAZA Hotel and accepts their provisions.

The cost of dog staying in the hotel is PLN 40 / day.